

Community Support Hubs

A Community Support Hub (CSH) is a local gathering place that helps people prepare for and cope with emergencies in their area.

CSHs are managed and run by local volunteers who build connections with individuals, community groups/services, councils, and emergency services to help understand local risks, prepare for emergencies, and support each other. This can increase the relevance of local buildings, such as halls, as meaningful spaces for community.

A CSH may open to support the community during events such as:

- Extended power outages or
- Periods of extreme heat

A CSH may also open to support the community after local emergencies such as:

- Storms
- Bushfire
- Flood
- Major accident or collective trauma

CSHs should only open if it is safe to do so.

A CSH does not replace:

- Emergency Relief Centres
- Recovery Centres
- Bushfire Safer Places
- Bushfire Last Resort Refuges

It is also not a place to re-locate to during a bushfire or storm, with all individuals recommended to activate their personal emergency plans.



You can learn more about CSHs and community preparation by scanning the QR code below.

